

Pentagon Connect Wiki

Last updated 22 Sept 2026

Overview

What Pentagon Connect Is

There's no single Confluence page called "Pentagon Hub" — this page instead pulls together the product-overview material that's...

Pentagon Connect Menu

1. Dashboards: analytics overviews. - Orders Analytics, Products Analytics, Inventory. 2. Products: the master catalogue and its channel...

Active Marketplaces and Connectors

Every marketplace, connector and courier Pentagon Connect currently integrates with, reproduced from "Pentagon Connect Integrations —...

Listings Management

Products & Listings

In this video, we will walk you through the Pentagon Connectduct section and structure on our platform. We explain the difference...

AI Listing Builder

This video introduces AI Listing Builder, an AI-powered workflow designed to transform raw product data into complete, marketplace-ready...

Bundles

In this video, we provide an overview of how Pentagon Connect bundles are structured and managed. We explain the distinction between...

Inventory

Documentation coming soon.

Pricing

Documentation coming soon.

Imports & Exports

Imports

--- If you want to create multiple products using a spreadsheet or need to automate your shipping updates, you can use our Import...

Exports

--- You can automate your order management, run custom reports or make a backup your product info by using the Export Data functionality...

Import & Export Log

--- All Import & Export request are recorded in the system, allowing you to see when they were executed, monitor their status and check...

Order Management

Orders Data

Documentation coming soon.

Order Acknowledgment

Order acknowledgement is the process of accepting or rejecting an order once it's received. It only applies to channels that support...

Order Shipments

Documentation coming soon.

Order Refunds

Documentation coming soon.

Order Labels

Documentation coming soon.

Order Custom Filtering

Documentation coming soon.

Reporting

Internal Reports

In this video, I walk you through our Pentagon Connect reporting features, focusing on manual exports and predefined reports that can be...

Amazon Reports

In this video, I walk you through the Pentagon Connect Amazon Reports, highlighting how we can automate the generation of various...

Additional Features

Actions and Triggers

Action triggers let you push changes from Pentagon Connect to your connected sales channels without logging in to each one. Actions live...

FTP File Mover

The FTP File Mover moves files from one FTP location to another, without needing to route them through any other import or export...

Email Notification

Email Notifications let you automatically message buyers as their order progresses, without any manual sending. Notifications are...

FTP

FTP integration is a file exchange between a client's own system and Pentagon Connect, typically in CSV or a similar flat-file format,...

FAQ

Frequently Asked Questions

- How fast can I launch my inventory on a new marketplace? Pentagon Connect can launch your business on a new marketplace in just a few...

Support FAQs

How to handle customer support and answer the most common customer questions. - How to handle customer messages: - Response time...